



# Installation and Operation Manual

## Heat Pumps 4TWX7

ALL phases of this installation must comply with NATIONAL, STATE AND LOCAL CODES

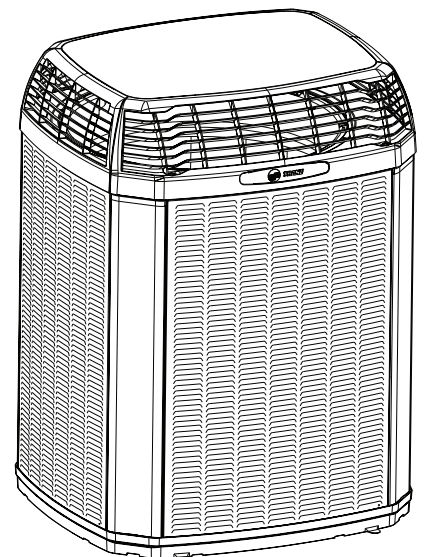
**IMPORTANT** – This Document is customer property and is to remain with this unit. Please return to service information pack upon completion of work.

These instructions do not cover all variations in systems or provide for every possible contingency to be met in connection with the installation. Should further information be desired or should particular problems arise which are not covered sufficiently for the purchaser’s purposes, the matter should be referred to your installing dealer or local distributor.

**Note:** The manufacturer recommends installing only approved matched indoor and outdoor systems. All of the manufacture’s split systems are AHRI rated only with TXV/EEV indoor systems. Some of the benefits of installing approved matched indoor and outdoor split systems are maximum efficiency, optimum performance and the best overall system reliability.

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## Section 1. Safety

### WARNING

This information is intended for use by individuals possessing adequate backgrounds of electrical and mechanical experience. Any attempt to repair a central air conditioning product may result in personal injury and/or property damage. The manufacture or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.

### WARNING

These units use R-410A refrigerant which operates at 50 to 70% higher pressures than R-22. Use only R-410A approved service equipment. Refrigerant cylinders are painted a "Rose" color to indicate the type of refrigerant and may contain a "dip" tube to allow for charging of liquid refrigerant into the system. All R-410A systems use a POE oil that readily absorbs moisture from the atmosphere. To limit this "hygroscopic" action, the system should remain sealed whenever possible. If a system has been open to the atmosphere for more than 4 hours, the compressor oil must be replaced. Never break a vacuum with air and always change the driers when opening the system for component replacement. For specific handling concerns with R-410A and POE oil reference Retrofit Bulletins SS-APG006-EN and APP-APG011-EN or APP-APG012-EN.

### WARNING

**UNIT CONTAINS R-410A REFRIGERANT!**  
R-410A operating pressures exceed the limit of R-22. Proper service equipment is required. Failure to use proper service tools may result in equipment damage or personal injury.

#### **SERVICE**

**USE ONLY R-410A REFRIGERANT AND APPROVED POE COMPRESSOR OIL.**

### WARNING

Extreme caution should be exercised when opening the Liquid Line Service Valve. Turn counterclockwise until the valve stem just touches the rolled edge. No torque is required. Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and /or property damage.

### WARNING

**HAZARDOUS VOLTAGE!**  
Disconnect power and discharge capacitors before servicing.

### WARNING

#### **LIVE ELECTRICAL COMPONENTS!**

During installation, testing, servicing, and troubleshooting of this product, it may be necessary to work with live electrical components. Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

### CAUTION

If using existing refrigerant lines make certain that all joints are brazed, not soldered.

### CAUTION

Scroll compressor dome temperatures may be hot. Do not touch the top of compressor; it may cause minor to severe burning.

### CAUTION

#### **HOT SURFACE!**

May cause minor to severe burning. Failure to follow this Caution could result in property damage or personal injury. Do not touch top of compressor.

### CAUTION

#### **CONTAINS REFRIGERANT!**

Failure to follow proper procedures can result in personal illness or injury or severe equipment damage.

System contains oil and refrigerant under high pressure. Recover refrigerant to relieve pressure before opening system.

### CAUTION

#### **GROUNDING REQUIRED!**

Failure to inspect or use proper service tools may result in equipment damage or personal injury. Reconnect all grounding devices. All parts of this product that are capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.

## Section 2. Unit Location Considerations

### 2.1 Unit Dimensions and Weight

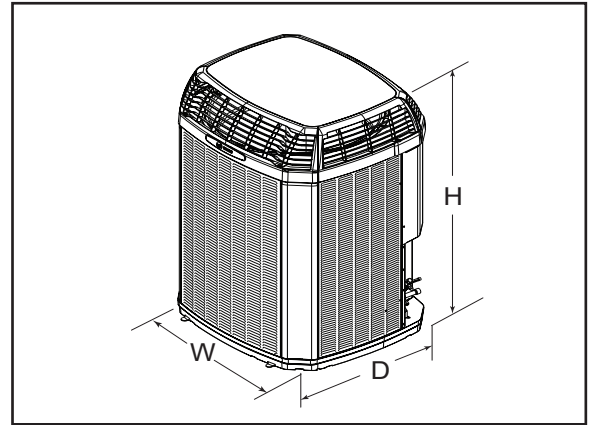
Table 2.1

Unit Dimensions and Weight		
Models	H x D x W (in)	Weight* (lb)
4TWX7024E	48 x 34 x 37	257
4TWX7036E	52 x 34 x 37	257
4TWX7048E	52 x 34 x 37	310
4TWX7060E	52 x 34 x 37	311

\* Weight values are estimated.

When mounting the outdoor unit on a roof, be sure the roof will support the unit's weight.

Properly selected isolation is recommended to alleviate sound or vibration transmission to the building structure.

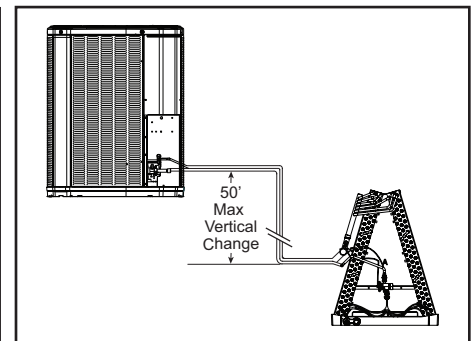
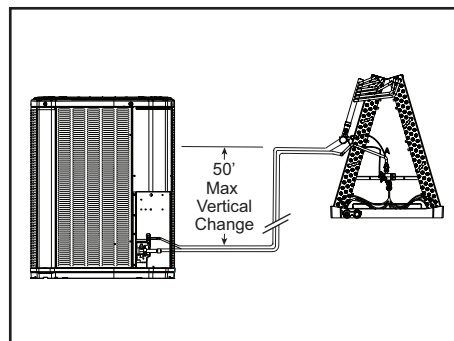
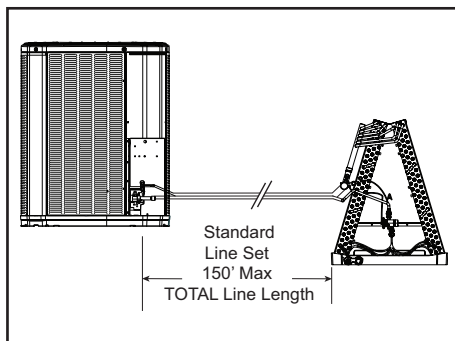


### 2.2 Refrigerant Piping Limits

1. The maximum TOTAL length of refrigerant lines from outdoor to indoor unit should NOT exceed 150 feet\* (including lift).
2. The maximum vertical change should not exceed 50 feet\*.
3. Standard and alternate line sizes and service valve connection sizes are shown in Table 5.1.

\* See Table 5.1 for exceptions for certain tonnages.

**Note:** For other line lengths, Refer to Refrigerant Piping Application Guide, SS-APG006F-EN, or Refrigerant Piping Software Program.



### 2.3 Suggested Locations for Best Reliability

Ensure the top discharge area is unrestricted for at least five (5) feet above the unit.

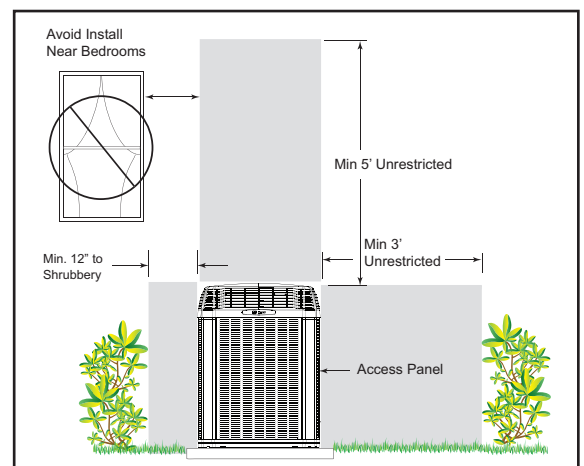
Three (3) feet clearance must be provided in front of the control box (access panels) and any other side requiring service.

It is not recommended to install in a location where noise may distract the building occupants. Some examples of these types of locations are sleeping quarters and by windows of a living area. Please discuss location with the building owner prior to installation.

Avoid locations such as near windows where condensation and freezing defrost vapor can annoy a customer.

Position the outdoor unit a minimum of 12" from any wall or surrounding shrubbery to ensure adequate airflow.

Outdoor unit location must be far enough away from any structure to prevent excess roof runoff water or icicles from falling directly on the unit.



## 2.4 Cold Climate Considerations

**NOTE:** It is recommended that these precautions be taken for units being installed in areas where snow accumulation and prolonged below freezing temperatures occur.

- Units should be elevated 3-12 inches above the pad or rooftop, depending on local weather. This additional height will allow drainage of snow and ice melted during defrost cycle prior to its refreezing. Ensure that drain holes in unit base pan are not obstructed preventing draining of defrost water.
- If possible, avoid locations that are likely to accumulate snow drifts. If not possible, a snow drift barrier should be installed around the unit to prevent a build-up of snow on the sides of the unit.

## 2.5 Coastal Considerations

If installed within one mile of salt water, including seacoasts and inland waterways, models without factory supplied Seacoast Salt Shields require the addition of BAYSEAC001 (Seacoast Kit) at installation time.

## Section 3. Unit Preparation

### 3.1 Prepare The Unit For Installation

**STEP 1** - Check for damage and report promptly to the carrier any damage found to the unit.

**STEP 2** - To remove the unit from the pallet, remove tabs by cutting with a sharp tool.

## Section 4. Setting the Unit

### 4.1 Pad Installation

When installing the unit on a support pad, such as a concrete slab, consider the following:

- The pad should be at least 1" larger than the unit on all sides.
- The pad must be separate from any structure.
- The pad must be level.
- The pad should be high enough above grade to allow for drainage.
- The pad location must comply with National, State, and Local codes.

For other applications refer to application guide.

## Section 5. Refrigerant Line Considerations

### 5.1 Refrigerant Line and Service Valve Connection Sizes

Table 5.1

RATED LINE SIZES	Line Sizes		Service Valve Connection Sizes		Max Line & Lift Lengths	
	Vapor Line	Liquid Line	Vapor Line Connection	Liquid Line Connection	TOTAL Max Line Length (ft.)	Max Lift (ft.)
4TWX7024E	5/8	3/8	3/4	3/8	150	50
4TWX7036E	3/4	3/8	3/4	3/8	80	25
4TWX7048E	7/8	3/8	7/8	3/8	150	50
4TWX7060E	1-1/8	3/8	7/8	3/8	80	25

ALTERNATE LINE SIZES	Line Sizes		Service Valve Connection Sizes		Max Line & Lift Lengths	
	Vapor Line	Liquid Line	Vapor Line Connection	Liquid Line Connection	TOTAL Max Line Length (ft.)	Max Lift (ft.)
4TWX7024E	3/4	3/8	3/4	3/8	80	25
4TWX7036E	5/8	3/8	3/4	3/8	150	50
	7/8	3/8	3/4	3/8	80	25
4TWX7048E	3/4	3/8	7/8	3/8	150	50
4TWX7060E	3/4	3/8	7/8	3/8	150	50
	7/8	3/8	7/8	3/8	150	50

**Note:** For other line lengths, Refer to Refrigerant Piping Application Guide, SS-APG006F-EN, or Refrigerant Piping Software Program.

### 5.2 Factory Charge

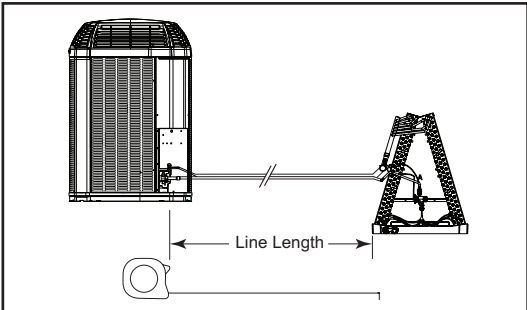
The outdoor condensing units are factory charged with the system charge required for the outdoor condensing unit, ten (10) feet of tested connecting line, and the smallest rated indoor evaporative coil match. Always verify proper system charge via subcooling (TXV/EEV) or superheat (fixed orifice) per the unit nameplate.

### 5.3 Required Refrigerant Line Length

Determine required line length and lift. You will need this later in STEP 2 of Section 14.

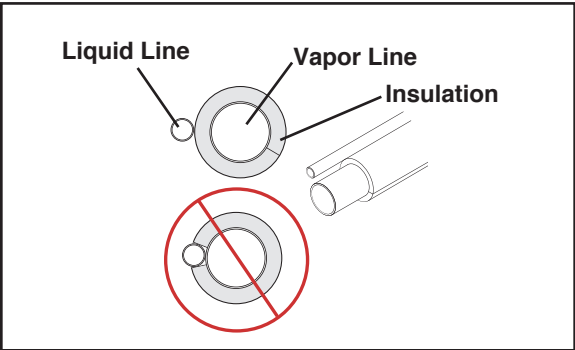
Total Line Length = \_\_\_\_\_ Ft.

Total Vertical Change (lift) = \_\_\_\_\_ Ft.



### 5.4 Refrigerant Line Insulation

**Important:** The Vapor Line must always be insulated. DO NOT allow the Liquid Line and Vapor Line to come in direct (metal to metal) contact.



### 5.5 Reuse Existing Refrigerant Lines

**⚠ CAUTION**

If using existing refrigerant lines make certain that all joints are brazed, not soldered.

For retrofit applications, where the existing indoor evaporator coil and/or refrigerant lines will be used, the following precautions should be taken:

- Ensure that the indoor evaporator coil and refrigerant lines are the correct size.
- Ensure that the refrigerant lines are free of leaks, acid, and oil.

# Section 6. Refrigerant Line Routing

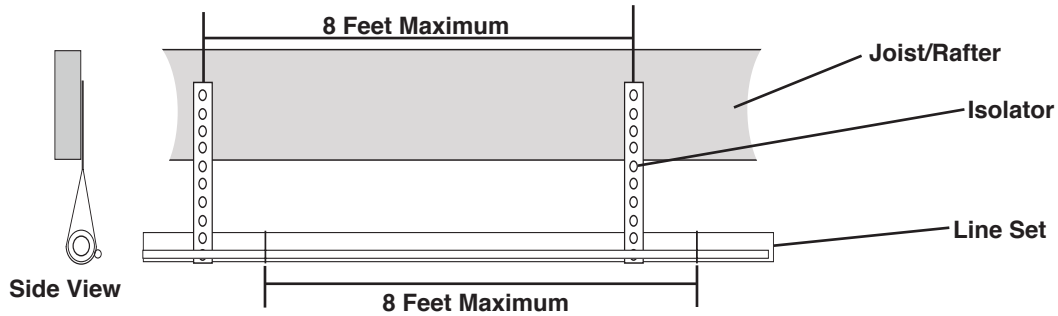
## 6.1 Precautions

**Important:** Take precautions to prevent noise within the building structure due to vibration transmission from the refrigerant lines.

Comply with National, State, and Local Codes when isolating line sets from joists, rafters, walls, or other structural elements.

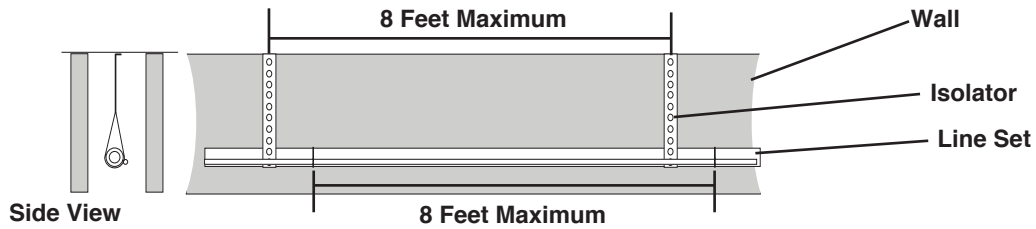
For Example:

- When the refrigerant lines have to be fastened to floor joists or other framing in a structure, use isolation type hangers.
- Isolation hangers should also be used when refrigerant lines are run in stud spaces or enclosed ceilings.
- Where the refrigerant lines run through a wall or sill, they should be insulated and isolated.
- Isolate the lines from all ductwork.
- Minimize the number of 90° turns.



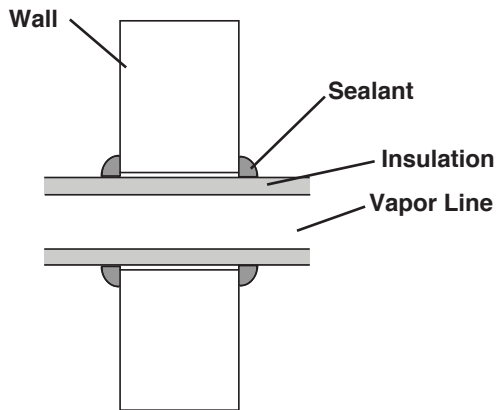
Secure Vapor line from joists using isolators every 8 ft. Secure Liquid Line directly to Vapor line using tape, wire, or other appropriate method every 8 ft.

Isolation From Joist/Rafter

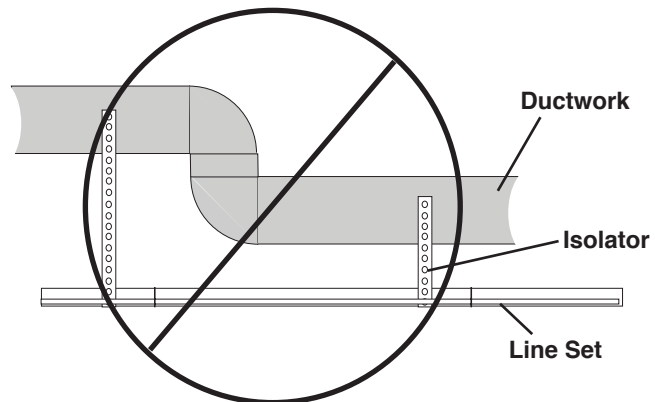


Secure Vapor Line using isolators every 8 ft. Secure Liquid Line directly to Vapor Line using tape, wire, or other appropriate method every 8 ft.

Isolation In Wall Spaces



Isolation Through Wall



DO NOT hang line sets from ductwork

## Section 7. Refrigerant Line Brazing

### 7.1 Braze The Refrigerant Lines

**STEP 1** - Remove caps or plugs. Use a deburring tool to debur the pipe ends. Clean both internal and external surfaces of the tubing using an emery cloth.

**STEP 2** - Remove the pressure tap cap and valve cores from both service valves.

**STEP 3** - Purge the refrigerant lines and indoor coil with dry nitrogen.

**STEP 4** - Wrap a wet rag around the valve body to avoid heat damage and continue the dry nitrogen purge. Braze the refrigerant lines to the service valves.

For units shipped with a field-installed external drier, check liquid line filter drier's directional flow arrow to confirm correct direction of refrigeration flow (away from outdoor unit and toward evaporator coil) as illustrated. Braze the filter drier to the Liquid Line.

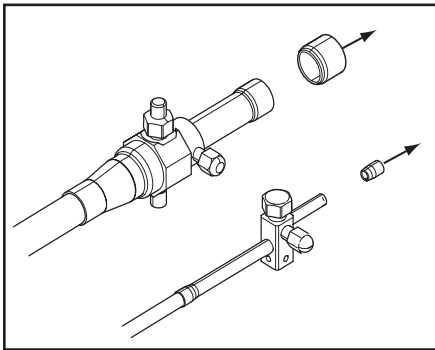
Continue the dry nitrogen purge. Do not remove the wet rag until all brazing is completed.

**Important:** Remove the wet rag before stopping the dry nitrogen purge.

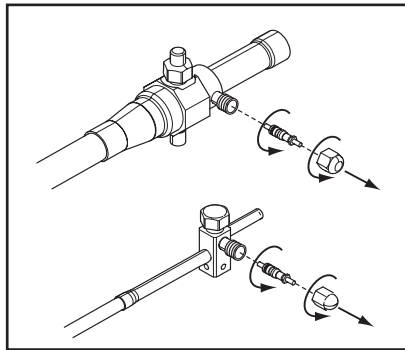
**Note:** Install drier in Liquid Line.

**NOTE:** Precautions should be taken to avoid heat damage to basepan during brazing. It is recommended to keep the flame directly off of the basepan.

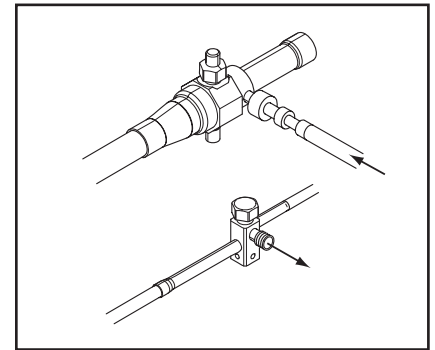
**STEP 5** - Replace the pressure tap valve cores after the service valves have cooled.



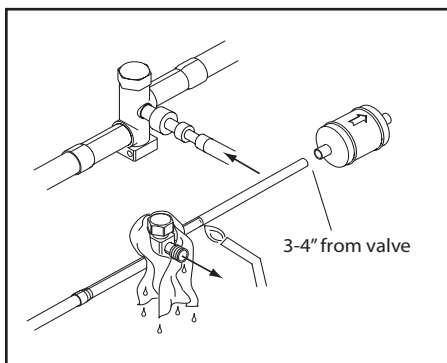
STEP 1



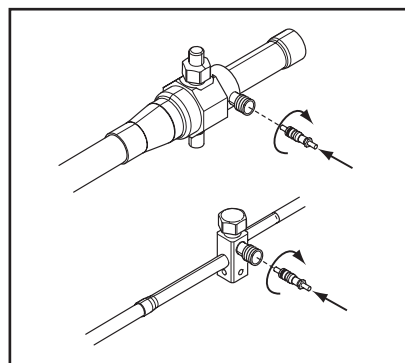
STEP 2



STEP 3



STEP 4



STEP 5

## Section 8. Refrigerant Line Leak Check

### 8.1 Check For Leaks

**STEP 1** - Pressurize the refrigerant lines and evaporator coil to 150 PSIG using dry nitrogen.

**STEP 2** - Check for leaks by using a soapy solution or bubbles at each brazed location. Remove nitrogen pressure and repair any leaks before continuing.



## Section 9. Evacuation

### 9.1 Evacuate the Refrigerant Lines and Indoor Coil

**Important:** Do not open the service valves until the refrigerant lines and indoor coil leak check and evacuation are complete.

**STEP 1** - Evacuate until the micron gauge reads no higher than 350 microns, then close off the valve to the vacuum pump.

**STEP 2** - Observe the micron gauge. Evacuation is complete if the micron gauge does not rise above 500 microns in one (1) minute.

Once evacuation is complete blank off the vacuum pump and micron gauge, and close the valves on the manifold gauge set.

## Section 10. Service Valves

### 10.1 Open the Gas Service Valve

**Important:** Leak check and evacuation must be completed before opening the service valves.

**NOTE:** Do not vent refrigerant gases into the atmosphere.

**STEP 1** - Remove valve stem cap.

**STEP 2** - Using an adjustable wrench, turn valve stem 1/4 turn counterclockwise to the fully open position.

**STEP 3** - Replace the valve stem cap to prevent leaks. Tighten finger tight plus an additional 1/6 turn.

### 10.2 Open the Liquid Service Valve

#### ⚠ WARNING

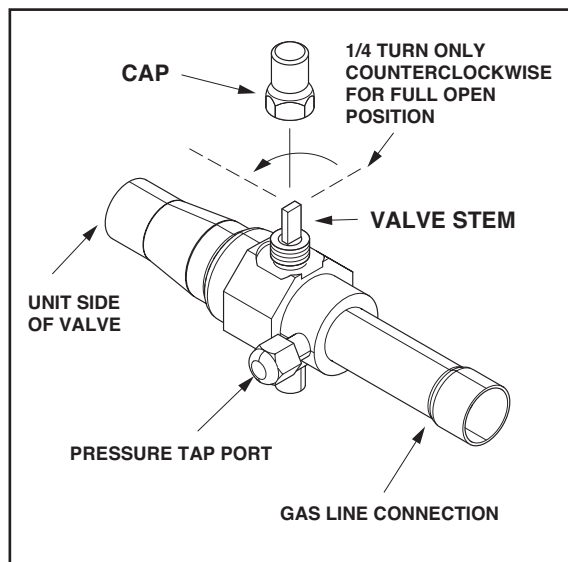
Extreme caution should be exercised when opening the Liquid Line Service Valve. Turn counterclockwise until the valve stem just touches the rolled edge. No torque is required. Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and /or property damage.

**Important:** Leak check and evacuation must be completed before opening the service valves.

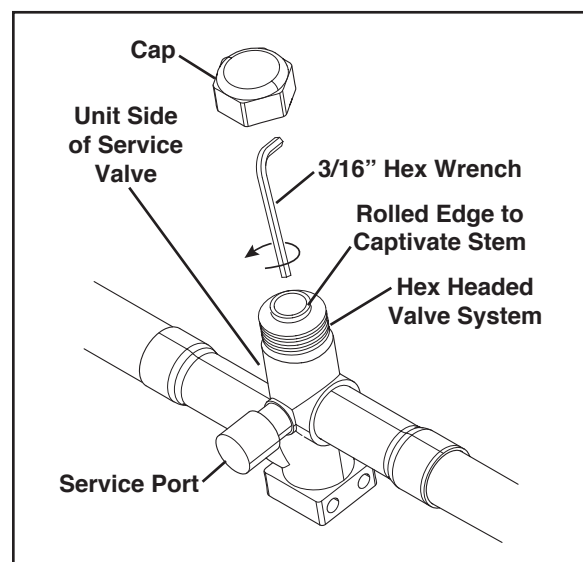
**STEP 1** - Remove service valve cap.

**STEP 2** - Fully insert 3/16" hex wrench into the stem and back out counterclockwise until valve stem just touches the rolled edge (approximately five (5) turns.)

**STEP 3** - Replace the valve cap to prevent leaks. Tighten finger tight plus an additional 1/6 turn.



Gas Service Valve



Liquid Service Valve



# Section 11. Electrical - Low Voltage

## 11.1 Low Voltage Maximum Wire Length

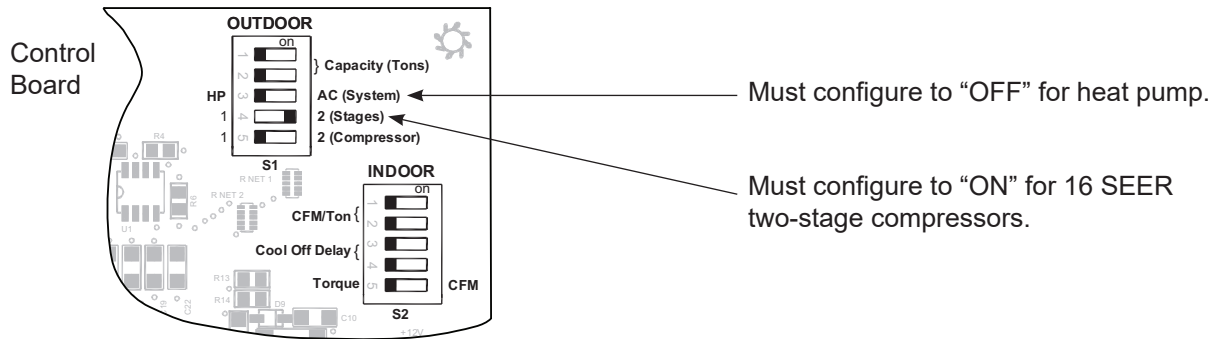
Table 11.1 defines the maximum total length of low voltage wiring from the outdoor unit, to the indoor unit, and to the thermostat.

**Table 11.1**

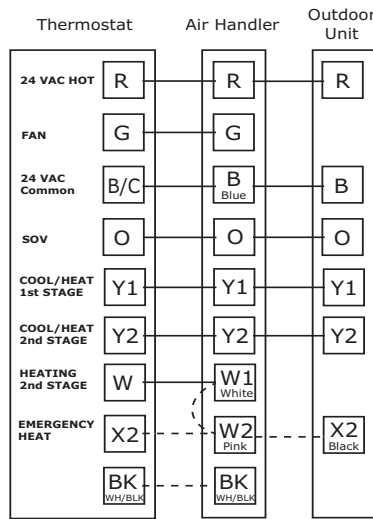
24 VOLTS	
WIRE SIZE	MAX. WIRE LENGTH
18 AWG	150 Ft.
16 AWG	225 Ft.
14 AWG	300 Ft.

## 11.2 Low Voltage Hook-up Diagrams

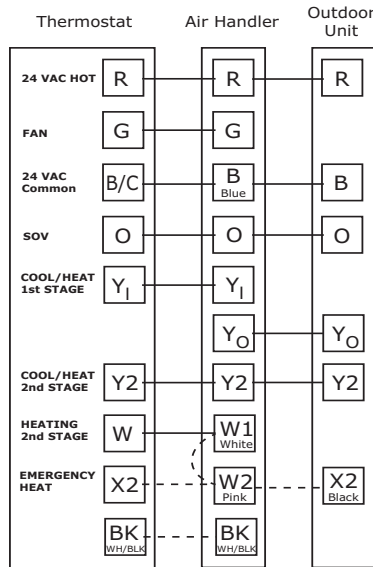
### \*AM7 Air Handler Hook-up (Continued)



### With TEM 6/8



### With TAM 7/9



- Units with pigtails require wirenuts for connections.
- In systems with multiple stages of electric heat, jumper W1 and W2 together if comfort control has only one stage of heat.
- \*\* TEM6 only - When using a BK enabled comfort control, cut BK jumper and bypass Y1 and Y2 at the air handler. Connect BK from comfort control to BK of the air handler
- TAM7 only - When using a BK enabled comfort control, cut BK jumper on the AFC and connect BK from comfort control to BK of the air handler. TAM7 DIP switches must be configured for "HP: 2-Stage/1 Compressor".

**Note: Refer to Indoor Unit Literature for proper configuration.**

## 11.3 Defrost Control

Defrost controls have a selectable termination temperature. As shipped, defrost will terminate at 47°F. For a higher termination temperature, cut Jumper J2 to achieve 70°F when at or below 30°F ambient. Refer to the Defrost Control section in this document for more information.

## Section 12. Electrical - High Voltage

### 12.1 High Voltage Power Supply

#### ⚠ WARNING

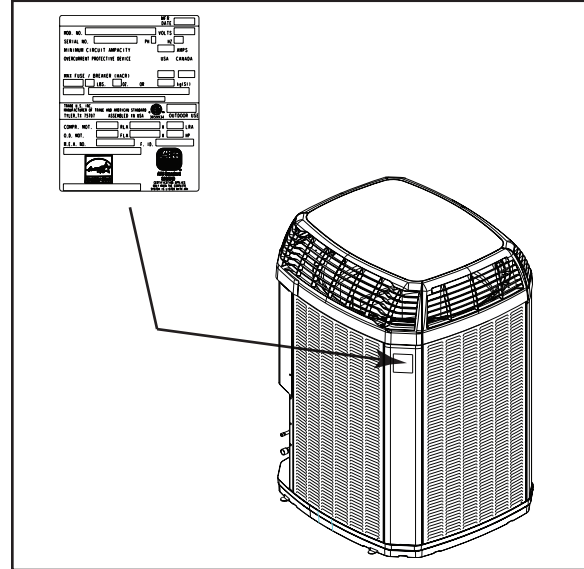
##### LIVE ELECTRICAL COMPONENTS!

During installation, testing, servicing, and troubleshooting of this product, it may be necessary to work with live electrical components. Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

The high voltage power supply must agree with the equipment nameplate.

Power wiring must comply with national, state, and local codes.

Follow instructions on unit wiring diagram located on the inside of the control box cover and in this document included with the unit.



### 12.2 High Voltage Disconnect Switch

Install a separate disconnect switch at the outdoor unit.

For high voltage connections, flexible electrical conduit is recommended whenever vibration transmission may create a noise problem within the structure.

### 12.3 High Voltage Ground

Ground the outdoor unit per national, state, and local code requirements.

## Section 13. Start Up

### 13.1 System Start Up

**STEP 1** - Ensure Sections 7 through 12 have been completed.

**STEP 2** - Set System Thermostat to OFF.

**STEP 3** - Turn on disconnect(s) to apply power to the indoor and outdoor units.

**STEP 4** - Wait one (1) hour before starting the unit if compressor crankcase heater accessory is used and the Outdoor Ambient is below 70°F.

**STEP 5** - Set system thermostat to ON.

## Section 14. System Charge Adjustment

### 14.1 Temperature Measurements

**STEP 1** - Check the outdoor temperatures.

Subcooling (in cooling mode) is the only recommended method of charging above 55° F ambient outdoor temperature. See Section 14.2.

For outdoor temperatures below 55° F, see Section 14.3.

**Note:** It is important to return in the spring or summer to accurately charge the system in the cooling mode when outdoor ambient temperature is above 55° F.

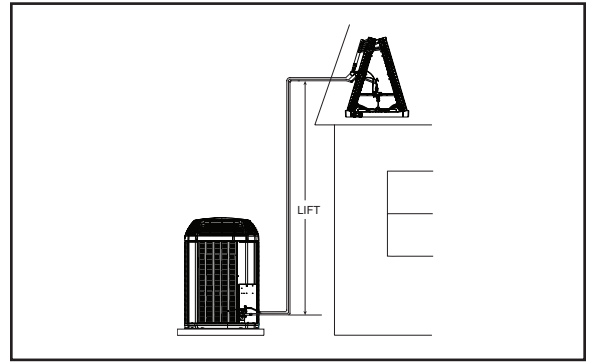
For best results the indoor temperature should be kept between 70° F to 80° F.

## 14.2 Subcooling Charging in Cooling (Above 55° F Outdoor Temp.)

**STEP 1** - Use the refrigerant line total length and lift measurements from Section 5.3.

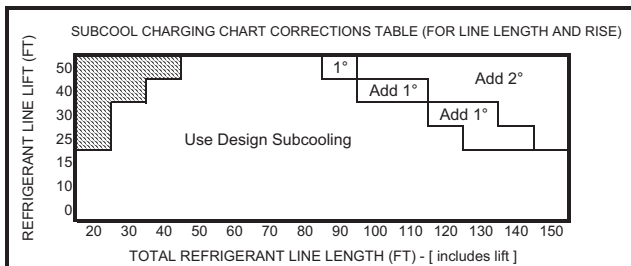
Total Line Length = \_\_\_\_\_ Ft.

Vertical Change (Lift) = \_\_\_\_\_ Ft.

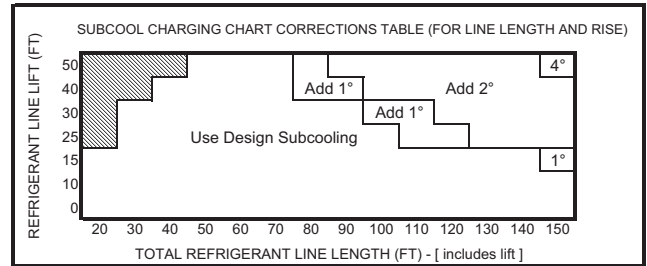


**STEP 2** - Determine the final subcooling value using total Line Length and Lift measured in STEP 1 and the charts below.

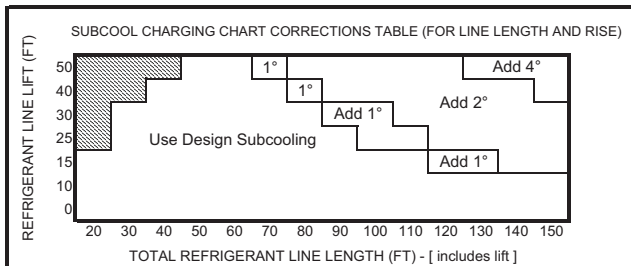
**2 Ton Heat Pump**



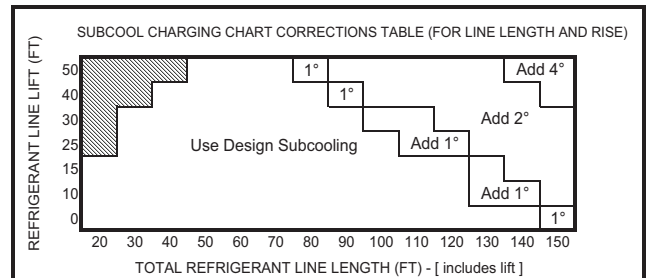
**3 Ton Heat Pump**



**4 Ton Heat Pump**



**5 Ton Heat Pump**



Design Subcooling Value = \_\_\_\_\_ ° F  
(from nameplate)

Subcooling Correction = \_\_\_\_\_ ° F

Final Subcooling Value = \_\_\_\_\_ ° F

**STEP 3** - Stabilize the system by operating for a minimum of 20 minutes.

At startup, or whenever charge is removed or added, the system must be operated for a minimum of 20 minutes to stabilize before accurate measurements can be made.

**STEP 4** - Measure the liquid line temperature and pressure at the outdoor unit's service valve.

Measured Liquid Line Temp = \_\_\_\_\_ ° F

Liquid Gage Pressure = \_\_\_\_\_ PSIG

Final Subcooling Value = \_\_\_\_\_ ° F

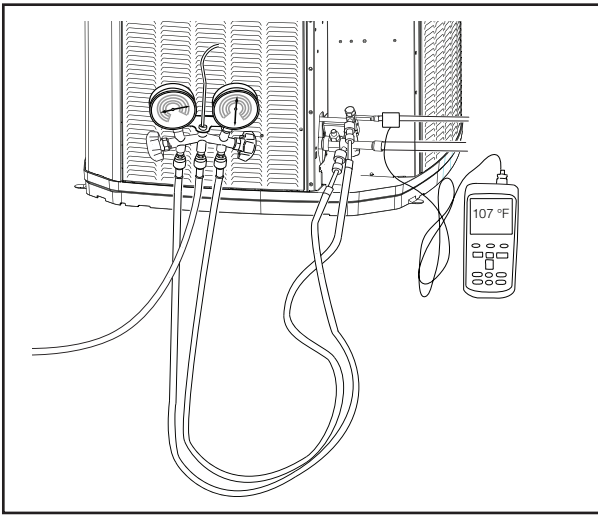
**STEP 5** - Use the final subcooling value, refrigerant temperature and pressure from STEP 4, to determine the proper liquid gage pressure using Table 14.2.

Example: Assume a 12° F Final Subcooling value and liquid temp of 90° F.

1. Locate 12° F Final Subcooling in Table 14.2.

2. Locate the Liquid Temperature (90° F) in the left column.

3. The Liquid Gage Pressure should be approximately 327 PSIG. (This is the shown as the intersection of the Final Subcooling column and the Liquid Temperature row.)



**Table 14.2**

R-410A REFRIGERANT CHARGING CHART							
LIQUID TEMP (°F)	FINAL SUBCOOLING (°F)						
	8	9	10	11	12	13	14
LIQUID GAGE PRESSURE (PSI)							
55	179	182	185	188	191	195	198
60	195	198	201	204	208	211	215
65	211	215	218	222	225	229	232
70	229	232	236	240	243	247	251
75	247	251	255	259	263	267	271
80	267	271	275	279	283	287	291
85	287	291	296	300	304	309	313
90	309	313	318	322	327	331	336
95	331	336	341	346	351	355	360
100	355	360	365	370	376	381	386
105	381	386	391	396	402	407	413
110	407	413	418	424	429	435	441
115	435	441	446	452	458	464	470
120	464	470	476	482	488	495	501
125	495	501	507	514	520	527	533

From Dwg. D154557P01 Rev. 3

**STEP 6 - Adjust refrigerant level to attain proper gage pressure.**

Add refrigerant if the Liquid Gage Pressure is lower than the chart value.

1. Connect gages to refrigerant bottle and unit as illustrated.
2. Purge all hoses.
3. Open bottle.
4. Stop adding refrigerant when liquid line temperature and Liquid Gage Pressure matches the charging chart Final Subcooling value.

Recover refrigerant if the Liquid Gage Pressure is higher than the chart value.

**STEP 7 - Stabilize the system.**

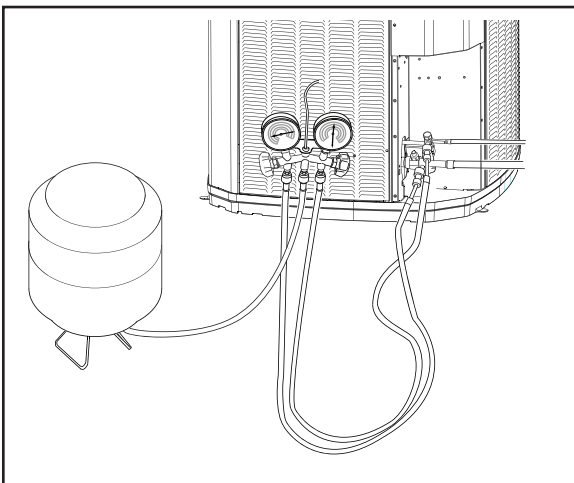
1. Wait 20 minutes for the system condition to stabilize between adjustments.

**Note:** When the Liquid Line Temperature and Gage Pressure approximately match the chart, the system is properly charged.

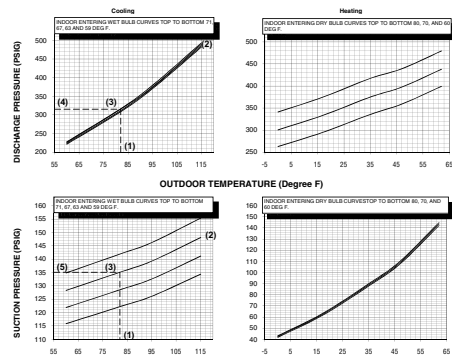
2. Remove gages.
3. Replace service port caps to prevent leaks. Tighten finger tight plus an additional 1/6 turn.

**STEP 8 - Verify typical performance.**

Refer to System Pressure Curves in this document to verify typical performance.



(Example only)



**STEP 9** - Record System Information for reference.

Record system pressures and temperatures after charging is complete.

Outdoor model number = \_\_\_\_\_

Measured Suction Line Temp = \_\_\_\_\_ ° F

Measured Outdoor Ambient = \_\_\_\_\_ ° F

Liquid Gage Pressure = \_\_\_\_\_ PSIG

Measured Indoor Ambient = \_\_\_\_\_ ° F

Suction Gage Pressure = \_\_\_\_\_ PSIG

Measured Liquid Line Temp = \_\_\_\_\_ ° F

**14.3 Subcooling Charging Below 55° F Outdoor Temp. (In Heating Only)**

The Subcooling Charging method in cooling is **not** recommended below 55° F outdoor temperature.

The only recommended method of charging at outdoor temperatures below 55° F is weighing in the charge in **heating mode** and referencing the refrigerant pressure curves for typical performance.

**STEP 1** - Determine additional charge.

**Note:** The nameplate charge value represents the amount of refrigerant shipped in the outdoor unit and is compatible with 10 feet of AHRI rated refrigerant lines and the smallest AHRI rated coil.

Using the method below, find the charge associated with the additional length of tubing above 10 ft. and record it below.

Weigh-In Method can be used for the initial installation, or anytime a system charge is being replaced. Weigh-In Method can also be used when power is not available to the equipment site or operating conditions (indoor/outdoor temperatures) are not in range to verify with the subcooling charging method.

**Calculating Charge Using the Weigh-In Method**

- 1) Measure in feet the distance between the outdoor unit and the indoor unit. (Include the entire length of the line from the service valve to the IDU.) Subtract 10 ft from this entire length and record on line 1.
- 2) Enter the charge multiplier (0.6 oz/ft). Each linear foot of interconnecting tubing requires the addition of 0.6 oz of refrigerant.
- 3) Multiply the total length of refrigerant tubing (Line 1) times the value on Step 2. Record the result on Line 3 of the Worksheet.
- 4) This is the amount of refrigerant to weigh-in prior to opening the service valves.

1. Total Line length (ft) –10 ft \_\_\_\_\_
2. Charge multiplier           x 0.6 oz
3. Step 1 x Step 2               = \_\_\_\_\_
4. Refrigerant (oz)               = \_\_\_\_\_

**STEP 2** - Stabilize the system by operating for a minimum of 20 minutes.

At startup, or whenever charge is removed or added, the system must be operated for a minimum of 20 minutes to stabilize before accurate measurements can be made.

**STEP 3** - Check the liquid line temperature and liquid gage pressure to obtain a minimum of 10° subcooling in heating mode.

Measured Liquid Line Temp = \_\_\_\_\_ ° F

Liquid Gage Pressure = \_\_\_\_\_ PSIG

**STEP 4** - Add charge if a minimum of 10° subcooling is not obtained with the namplate charge plus additional charge previously added.

**STEP 5** - Return to site for adjustment.

**Important:** Return in the spring or summer to accurately charge the system in the cooling mode with outdoor ambient **above 55° F**.

## Section 15. Checkout Procedures

### 15.1 Operational and Checkout Procedures

Final phases of this installation are the unit Operational and Checkout Procedures. To obtain proper performance, all units must be operated and charge adjustments made.

**Important:** Perform a final unit inspection to be sure that factory tubing has not shifted during shipment. Adjust tubing if necessary so tubes do not rub against each other when the unit runs. Also be sure that wiring connections are tight and properly secured.

#### CHECKOUT PROCEDURE

After installation has been completed, it is recommended that the entire system be checked against the following list:

- |   |  |
|---|--|
| 1. Leak check refrigerant lines. .... [ ]   | 7. Be sure that indoor coil drain line drains freely. Pour water into drain pan..... [ ] |
| 2. Properly insulate suction lines and fittings..... [ ]  | 8. Be sure that supply registers and return grilles are open and unobstructed..... [ ]   |
| 3. Properly secure and isolate all refrigerant lines..... [ ]   | 9. Be sure that a return air filter is installed..... [ ]                                |
| 4. Seal passages through masonry.<br>If mortar is used, prevent mortar from coming into direct contact with copper tubing. .... [ ] | 10. Be sure that the correct airflow setting is used. (Indoor blower motor) ..... [ ]    |
| 5. Verify that all electrical connections are tight..... [ ]  | 11. Operate complete system in each mode to ensure safe operation..... [ ]               |
| 6. Observe outdoor fan during on cycle for clearance and smooth operation..... [ ]  |  |

## Section 16. Defrost Control

The demand defrost control measures heat pump outdoor ambient temperature with a sensor located outside the outdoor coil. A second sensor located on the outdoor coil is used to measure the coil temperature. The difference between the ambient and the colder coil temperature is the difference or delta-T measurement. This delta-T measurement is representative of the operating state and relative capacity of the heat pump system. By measuring the change in delta-T, we can determine the need for defrost. The coil sensor also serves to sense outdoor coil temperature for termination of the defrost cycle.

### Termination Temperature

Defrost controls have a selectable termination temperature. As shipped, defrost will terminate at 47°F. For a higher termination temperature, cut Jumper J2 to achieve 70°F when at or below 30°F ambient.

### Fault Identification

A fault condition is indicated by the flashing light on the defrost control inside the heat pump control box.

In normal operation, the defrost control light will flash once each second. If the light is flashing more than once per second or not at all, refer to the Defrost Checkout sheet found with the service information in the control box.

### Pin Identification

1. TEST\_COMMON (Shorting any of the other pins to this pin causes the function of the other pin to be executed. Leaving this pin open results in the normal mode of operation.)
2. TST = Test (Shorting TEST\_COMMON to this pin speeds up all defrost board timings.)
3. FRC\_DFT = Forced Defrost (Short TEST\_COMMON to this pin for two [2] seconds to initiate a forced defrost. Remove the short after defrost initiates.)

### Defrost Control Checkout

Normal operation requires:

- a. LED on board flashing 1 time/second.
- b. 24V AC between R & B.
- c. 24V AC between Y & B with unit operating.
- d. Defrost initiation when FRC\_DFT pin is shorted to TEST\_COMMON pin.

If a defrost control problem is suspected, refer to the service information in control box.

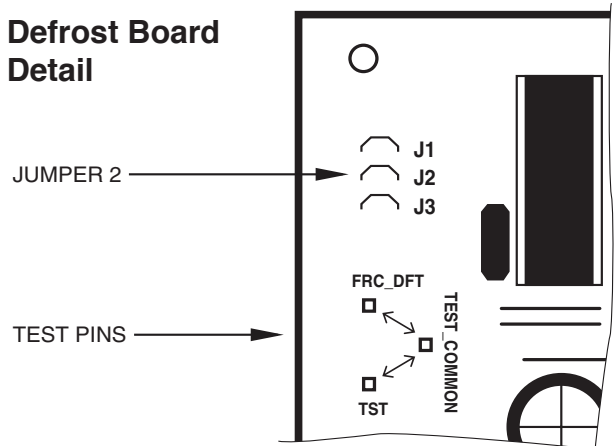
## DEFROST TERMINATION TEMPERATURE

For 024E, 048E & 060E Models

Defrost Termination Temperatures		
	Outdoor Temp.	Termination Temperature
As Shipped	>22°F	47°F
	10°F–22°F	ODT + 25°F
	6°F–10°F	35°F
Cut Jumper 2	>30°F	47°F
	6°F–30°F	70°F
All	< 6°F	12 min. or 35°F every 3 hrs.
	≤ 0°F	Outdoor unit will be turned OFF
	≥ 5°F	Resume outdoor unit operation

Defrost controls have a selectable termination temperature. Cutting jumper J2 (shown below) will achieve a termination temperature of 70° when the ambient temperature is below 30° (see table at left).

### Defrost Board Detail

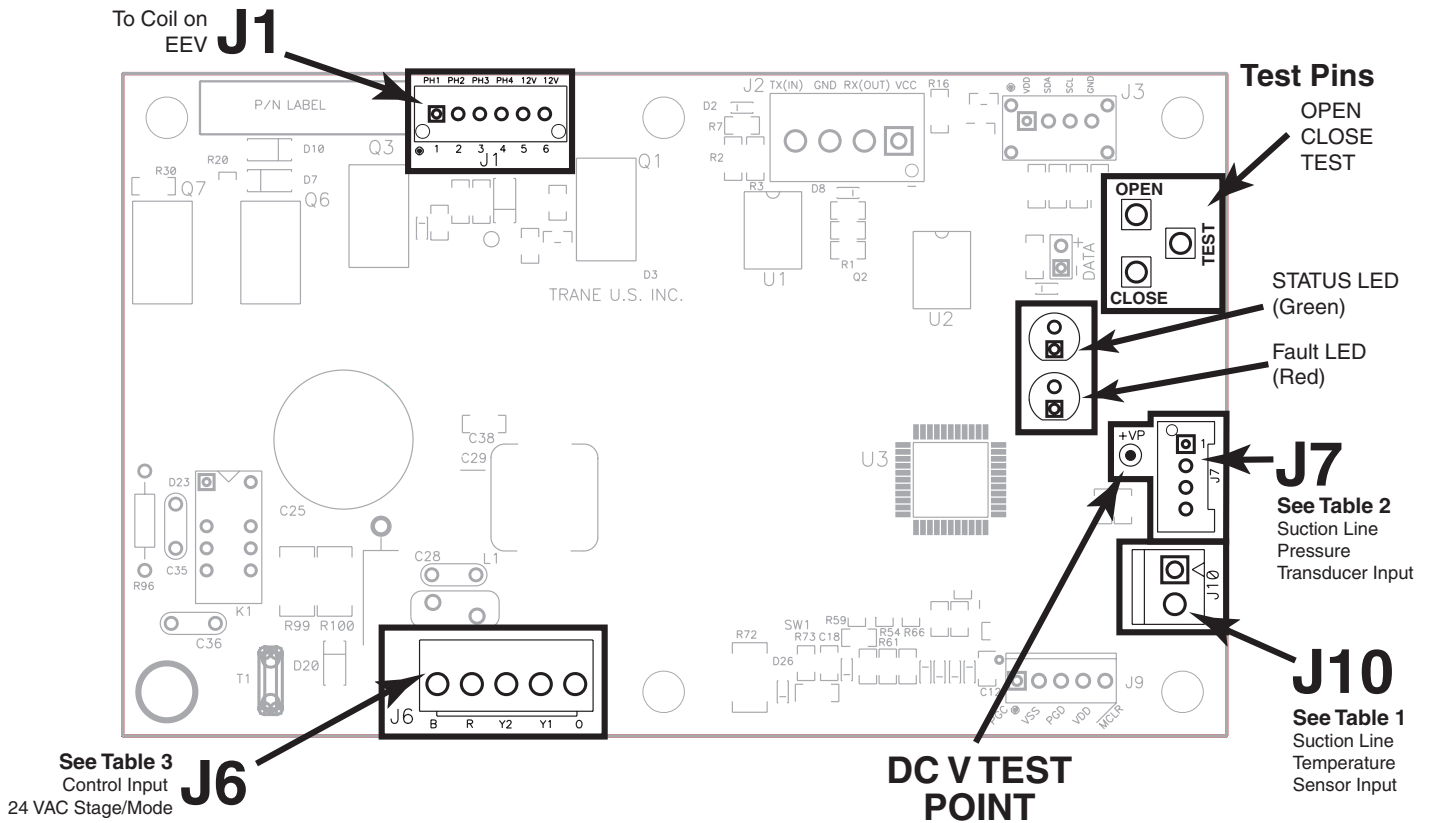


For 036E Models only

Defrost Termination Temperatures		
	Outdoor Temperature	Termination Temperature
As Shipped	>22°F	47°F
	10°F–22°F	ODT + 25°F
	6°F–10°F	35°F
Cut Jumper 2	>30°F	47°F
	6°F–30°F	70°F
All	< 6°F	12 min. or 35°F every 3 hrs.



## EEV CONTROL BOARD TEST POINTS



**Note:** Close Valve and Open Valve Tests are active in any mode of operation

Test Pins: OPEN, CLOSE, TEST (See EEV Board drawing for locations)

**Close Valve Test** - Touch CLOSE pin to TEST pin.

EEV drives closed (5 seconds max) and stays closed for 1.5 minutes (90 seconds).

- 1) Status LED will be flashing.
- 2) Gauges should indicate suction pressure dropping.
  - Valve is working.
  - LPCO may trip.

**Note:** The Close Valve Test will exit after 1.5 minutes (90 seconds) and will not reinitiate (requires a break and make to initialize). To clear faults stored in memory, apply a jumper between Close and Test pins for 10 seconds.

**Open Valve Test** - Touch OPEN pin to TEST pin.

EEV drives open (5 sec max) and stays open for 30 seconds.

- 1) Status LED will be flashing.
- 2) Temperature probe should indicate superheat falling.
  - Valve is working.

**Note:** If jumper is left on pins, the OPEN VALVE TEST will be cleared after 30 seconds and will not reinitiate (requires a break and make to reinitialize).

**Exit Test Mode** - The Open Valve Test or Closed Valve Test can be cancelled by jumping to the opposite mode Test pin. The system will return to normal super heat control.

Test mode will cancel if:

- 1) Unit enters Defrost
- 2) Y1 input is lost

**TABLE 1**

**Suction Line Temperature Sensor - J10**

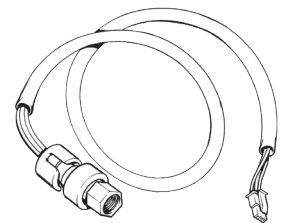
Temp °F	Temp °C	THERMISTOR RESISTANCE (OHMS)	Volts DC at Plug J10 (pin to pin)
0	-17.8	83247	3.87
5	-15.0	71108	3.73
10	-12.2	60916	3.57
15	-9.4	52333	3.41
20	-6.7	45076	3.25
25	-3.9	38927	3.08
30	-1.1	33703	2.91
35	1.7	29253	2.73
40	4.4	25452	2.56
45	7.2	22198	2.39
50	10.0	19405	2.22
55	12.8	17002	2.06
60	15.6	14930	1.90
65	18.3	13138	1.75
70	21.1	11586	1.61
75	23.9	10238	1.48
80	26.7	9065	1.36
85	29.4	8043	1.24
90	32.2	7150	1.14
95	35.0	6368	1.04
100	37.8	5682	0.95
105	40.6	5079	0.86
110	43.3	4548	0.79
115	46.1	4079	0.72
120	48.9	3665	0.66
125	51.7	3298	0.60
130	54.4	2972	0.54
135	57.2	2683	0.50
136	57.8	2629	0.49
137	58.3	2576	0.48
138	58.9	2525	0.47
139	59.4	2474	0.46
140	60.0	2425	0.45
141	60.6	2377	0.45
142	61.1	2330	0.44
143	61.7	2284	0.43
144	62.2	2239	0.42
145	62.8	2195	0.41
146	63.3	2153	0.41
147	63.9	2111	0.40
148	64.4	2070	0.39
149	65.0	2030	0.39
150	65.6	1990	0.38

**TABLE 2**

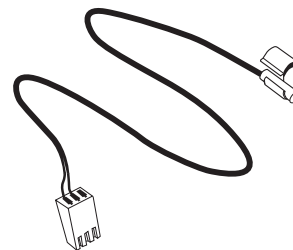
**Suction Line Pressure Transducer - J7**

Voltage to pressure reference Chart

Pressure (PSIG)	Volts DC at plug J7 (to test point common)
34	0.8
41	0.9
51	1.0
60	1.1
70	1.2
80	1.3
89	1.4
99	1.5
108	1.6
118	1.7
130	1.8
140	1.9
147	2.0
159	2.1
169	2.2
178	2.3
188	2.4
198	2.5



Suction Line Pressure Transducer



Suction Line Temperature Sensor

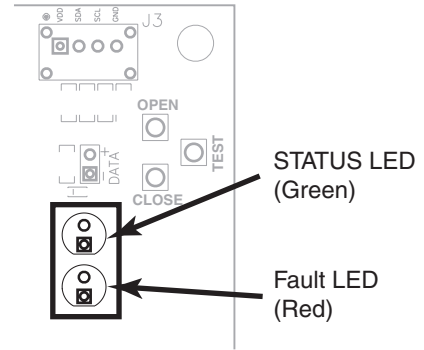
# ELECTRONIC EXPANSION VALVE (EEV) CONTROL BOARD

## Status LED (Green)

On - Control has power

Flashing Fast - Control is driving valve (5 seconds max drive time)

Flashing Pattern - See Table 6.



**TABLE 3**  
Control Input and Status LED - J6

EEV control		STATUS LED								24 VAC at plug J6	
Heat	Standby	ON Continuous								B to R	
	1st Stage	ON	OFF				ON	OFF			B to R & Y1
	2nd Stage	ON	OFF	ON	OFF		ON	ON	OFF	B to R, Y1 & Y2	
Cool	Standby	OFF	ON				OFF	ON			B to R & O
	1st Stage	ON	OFF								B to R, Y1 & O
	2nd Stage	ON	OFF	ON	OFF					B to R, Y1, Y2 & O	
		1 sec		2 sec		3 sec		4 sec			

## Fault LED (Red)

LED Color	EEV Fault LED	Description
Red	OFF	Standby
	1 Flash	Coil has an open circuit or intermittent short (Replace Coil)
	2 Flash	Control has detected an internal failure (Replace EEV control board)
	3 Flash	Suction Pressure Transducer input is out of range (Replace transducer) (1)
	4 Flash	Suction Temperature Sensor input is out of range (Replace sensor) (1)
	5 Flash	Coil has short circuit (Replace Coil) (2)
	The following may require additional diagnostics	
	6 Flash	Valve is not responding to a position change command (Possible stuck valve)
	7 Flash	Valve is responding but system is not performing properly (Low charge or restriction)
	8 Flash	Compressor is not pumping (3)
9 Flash	Low superheat in Cooling Mode (Indoor TXV stuck open or ID Fan failure)	
10 Flash	Not used at this time	
<b>EEV Fault Codes</b>		
Notes:	EEV not used on all models (1) Valve will close and LPCO will trip (2) Power supply will shut down to protect board (3) Monitor superheat and pressure: <3' SH for 5 minutes with valve @ minimum position, Monitor off-cycle pressure and compare to next on-cycle for pressure drop within 60 seconds	

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Fault Storing/Clearing:

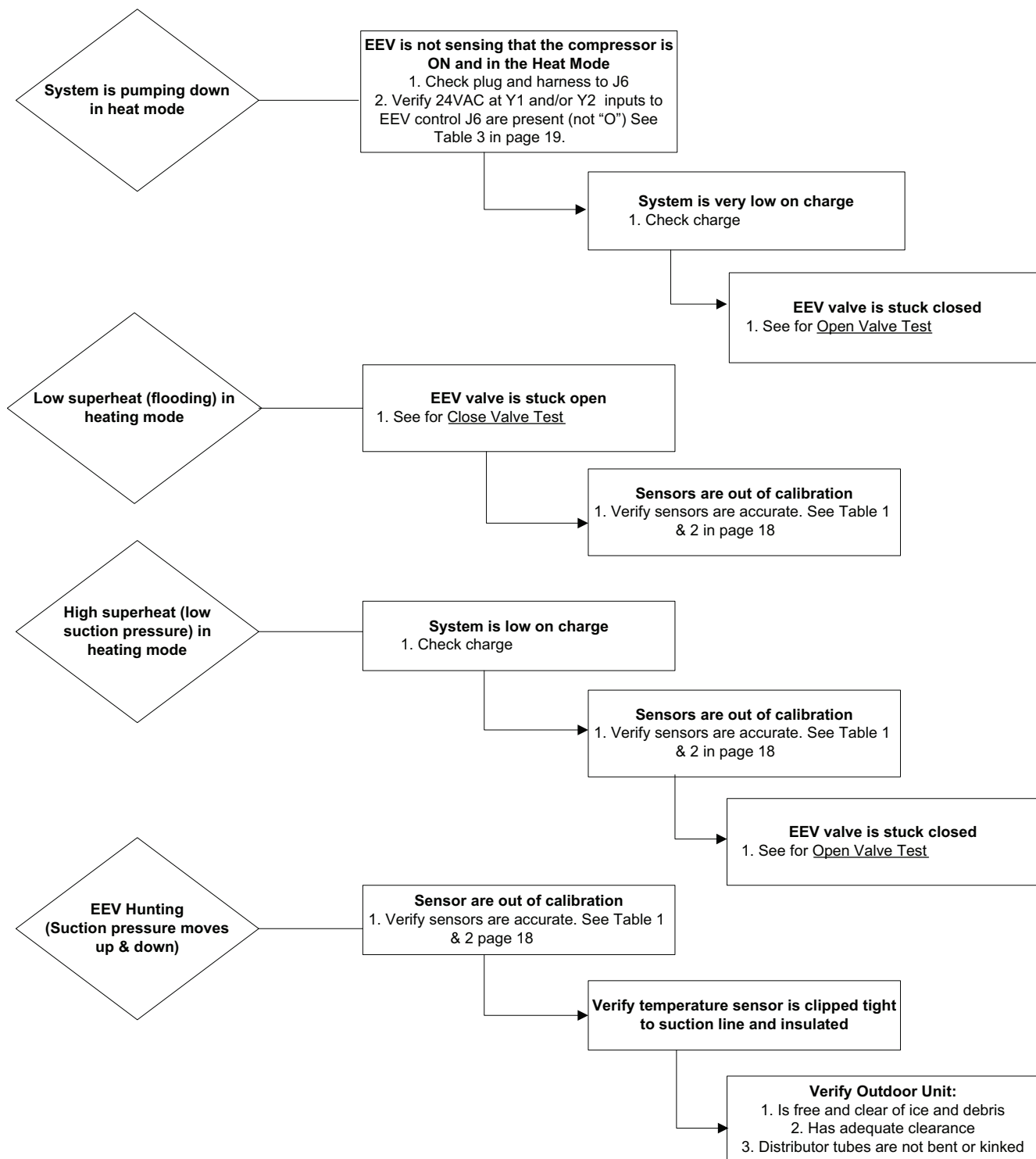
Faults 6-9 will be stored in non-volatile memory. See Close Valve Test for fault clearing procedure.  
Faults 1-5 will clear with a power cycle.

## TROUBLESHOOTING THE EEV

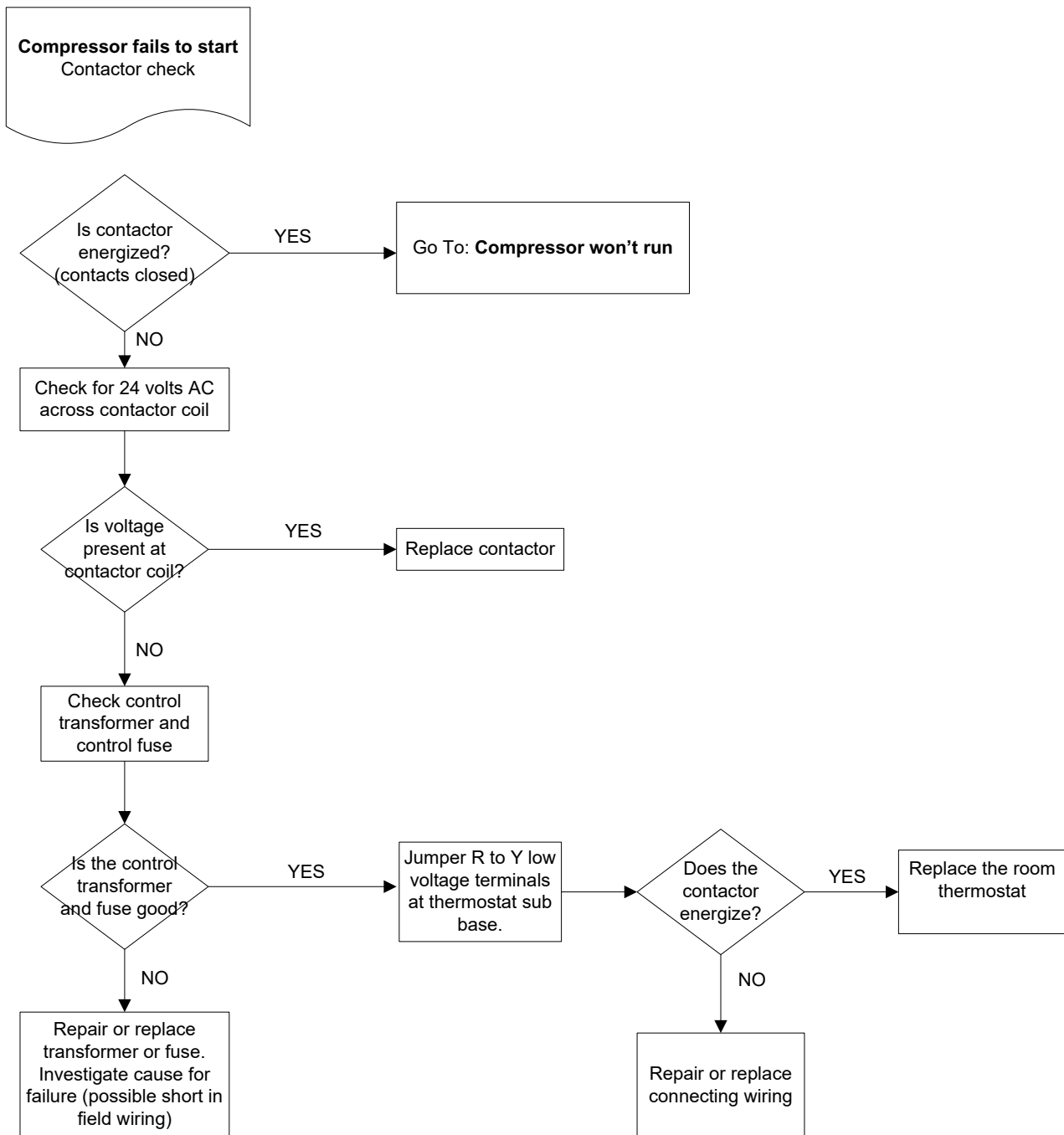
The **Electronic Expansion Valve (EEV)** installed in this heat pump is designed to control superheat entering the compressor when the system is running in mechanical heating mode. During cooling mode, refrigerant flow reverses through the outdoor EEV and superheat is controlled by the expansion device in the indoor unit. Therefore, **any operational problems observed in cooling mode are not caused by the outdoor EEV.**

The following flow chart was designed to assist in troubleshooting the EEV.

Note: The EEV closes with every OFF cycle in the heating mode of operation. During Defrost and in the cooling mode of operation, the EEV will drive to full open. An audible sound can be heard when valve is changing positions.

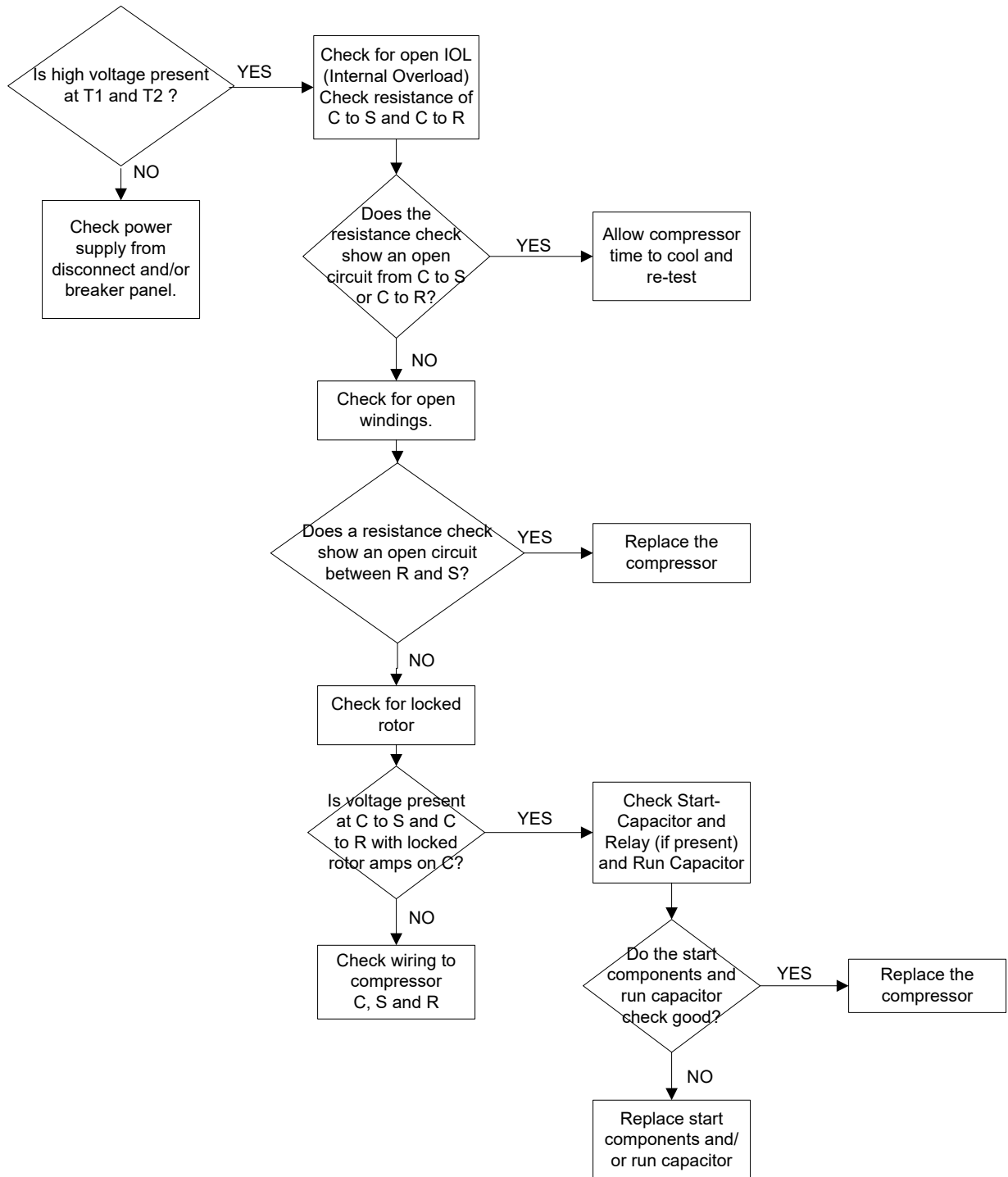


## Section 17. Troubleshooting



**Compressor won't run**  
Contactor is closed

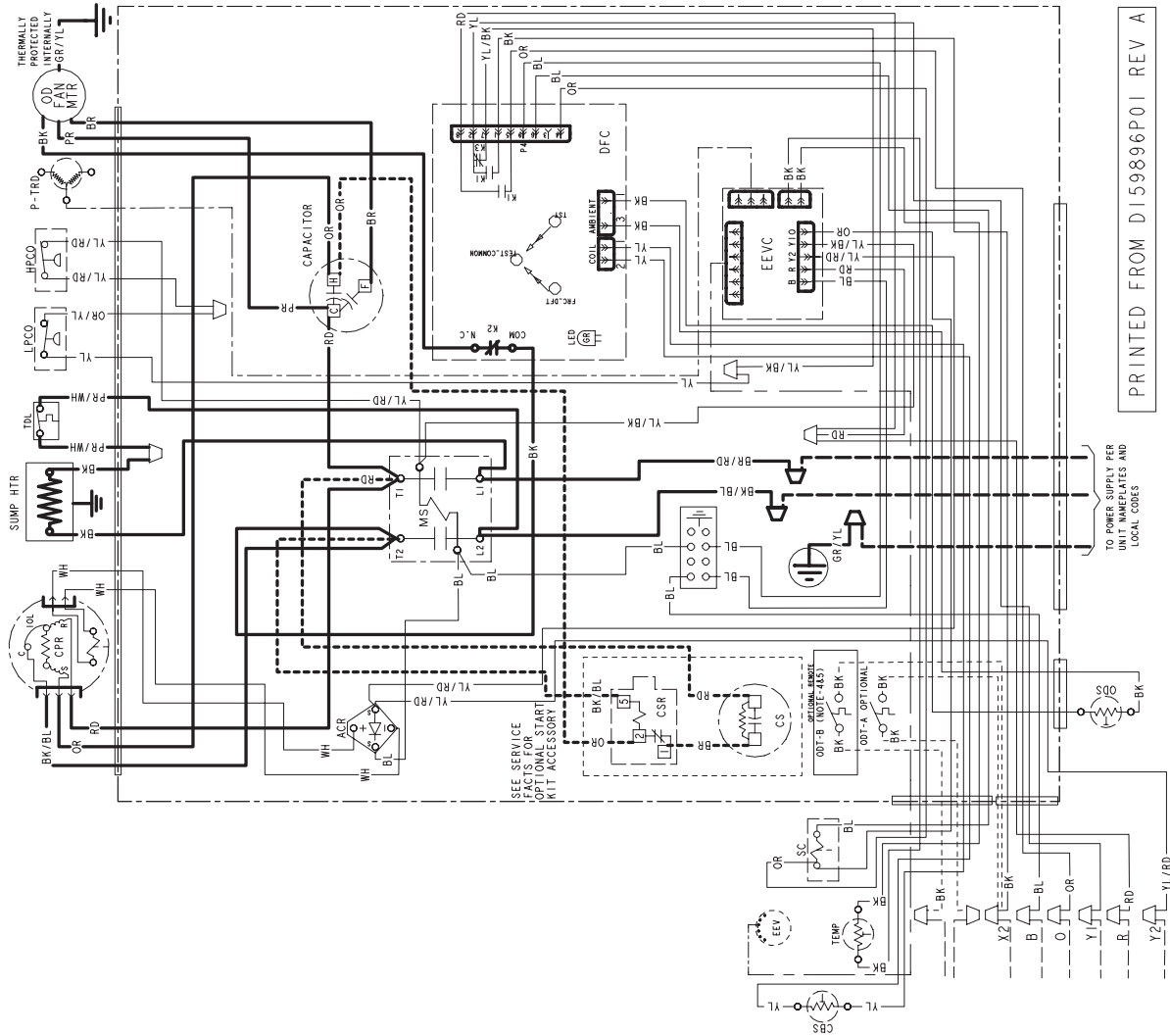
Check for high voltage to contactor



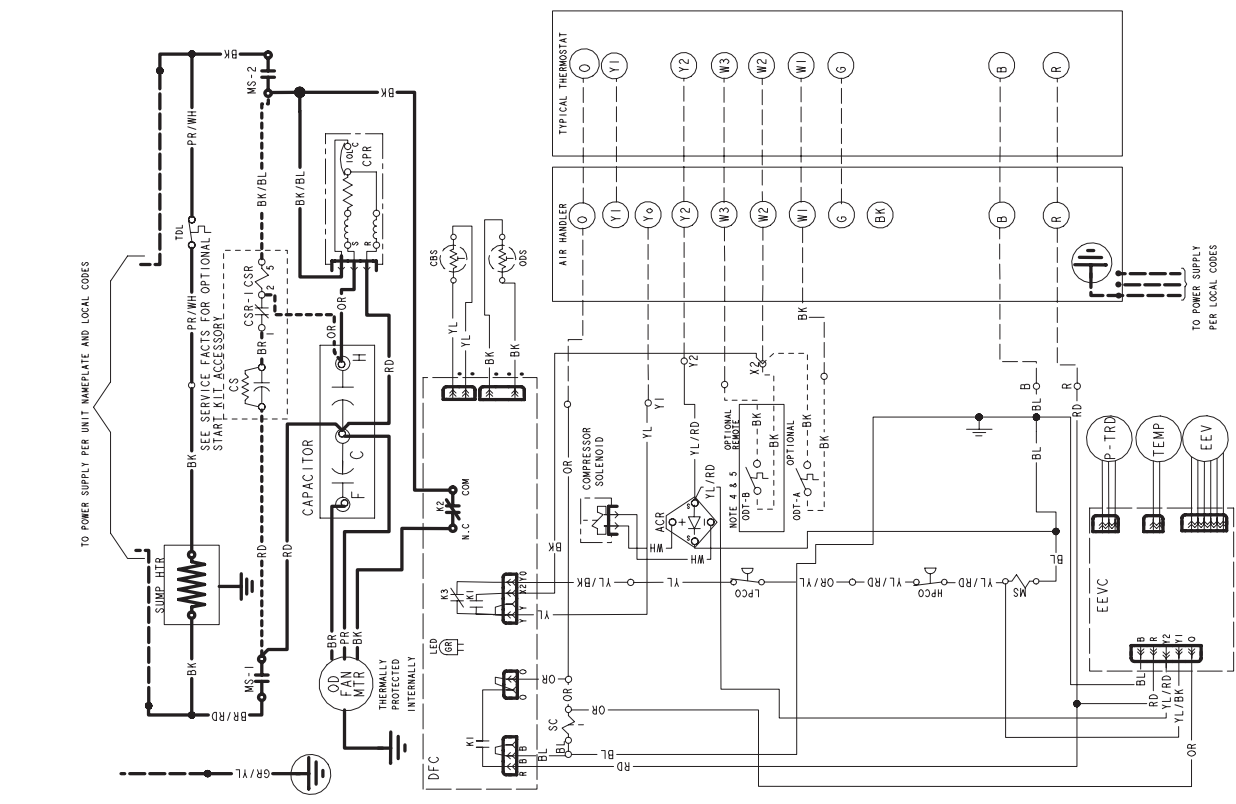




# Wiring Diagram – 036E & 048E Models

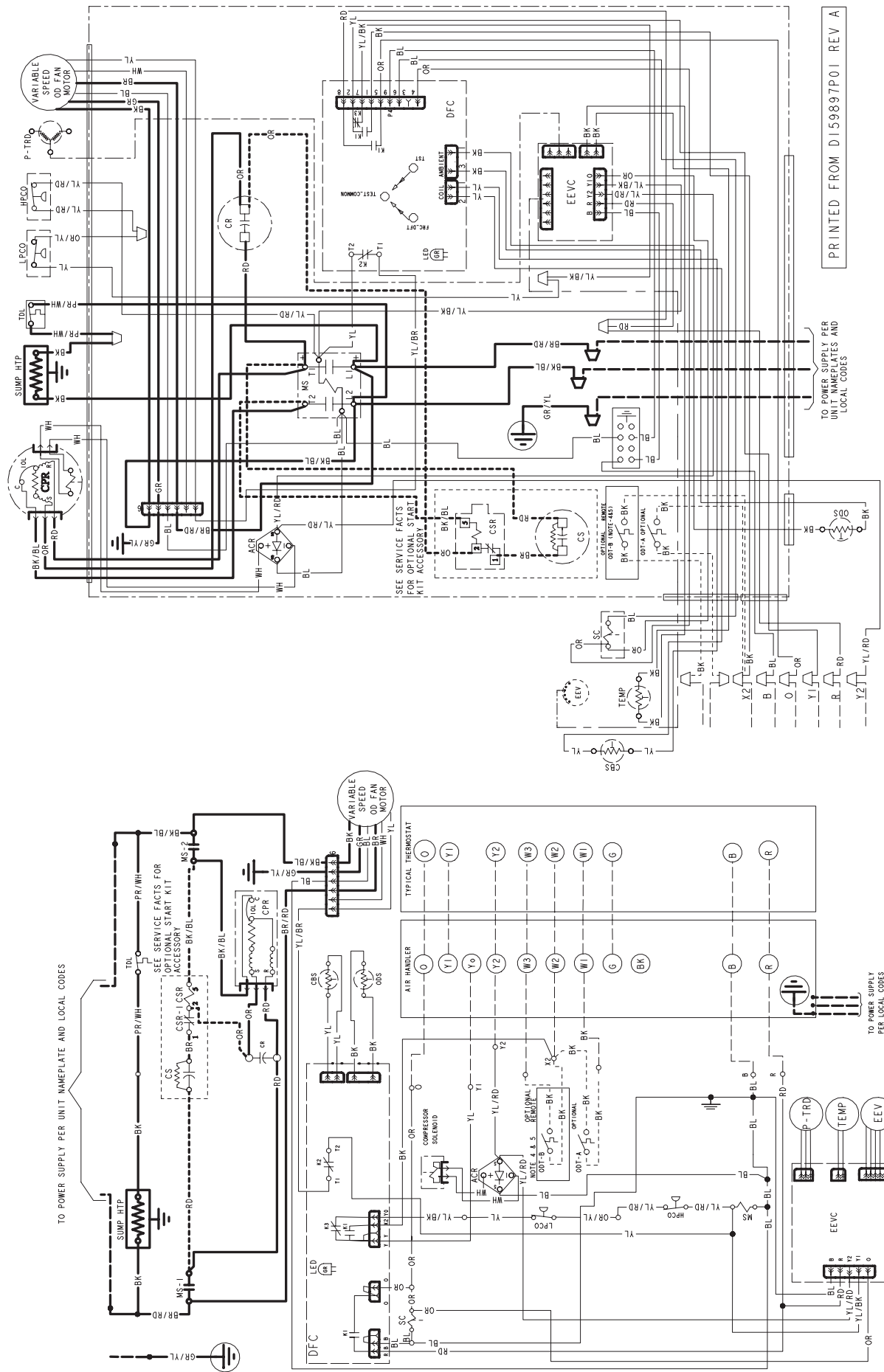


PRINTED FROM DI59896P01 REV A



TO POWER SUPPLY PER LOCAL CODES

# Wiring Diagram – 060E Models



PRINTED FROM DIS9897P01 REV A

NOTES:

1. BE SURE POWER SUPPLY AGREES WITH EQUIPMENT NAMEPLATE.
2. POWER WIRING AND GROUNDING OF EQUIPMENT MUST COMPLY WITH LOCAL CODES.
3. LOW VOLTAGE WIRING TO BE NO. 18 AWG MINIMUM CONDUCTOR.
4. ODT-B MUST BE SET LOWER THAN ODT-A
5. IF ODT-B IS NOT USED, CONNECT A JUMPER WIRE FROM W3 TO W2. IF ODT-A IS NOT USED, CONNECT A JUMPER WIRE FROM W2 TO W1.
6. IF ELECTRIC HEATER DOES NOT HAVE A 3RD CONTACTOR (CH). CONNECT A JUMPER WIRE FROM W3 TO W2. IF ELECTRIC HEATER DOES NOT HAVE A 2ND CONTACTOR (BH). CONNECT A JUMPER WIRE FROM W2 TO W1.
7. WITH Y1 ENERGIZED, INDOOR FAN IS 1ST STAGE AIRFLOW.
8. WITH Y1 & Y2 ENERGIZED, INDOOR FAN IS 2ND STAGE AIRFLOW.
9. SEE AIR HANDLER INSTALLER GUIDE FOR DIP SWITCH CONFIGURATIONS.

## LEGEND

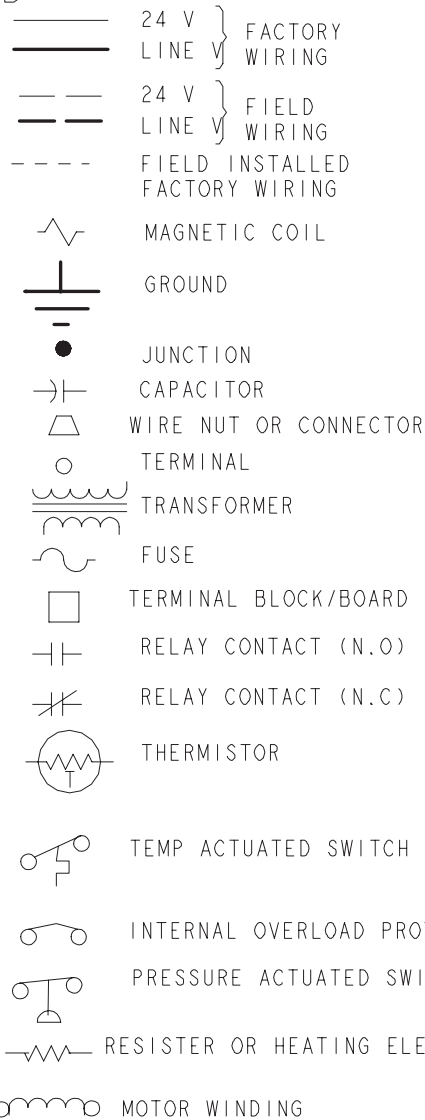
ACR	A/C RECTIFIER
CBS	COIL BOTTOM SENSOR
CF	FAN CAPACITOR
CN	WIRE CONNECTOR
CPR	COMPRESSOR
CR	RUN CAPACITOR
CS	STARTING CAPACITOR
CSR	CAPACITOR SWITCHING RELAY
DFC	DEFROST CONTROL
EEV	ELECTRONIC EXP VALVE
EEVC	ELECTRONIC EXP VALVE CONTROL
F	INDOOR FAN RELAY
HPCO	HIGH PRESSURE CUTOUT SWITCH
IOL	INTERNAL OVERLOAD PROTECTOR
LPCO	LOW PRESSURE CUTOUT SWITCH
MS	COMPRESSOR MOTOR CONTACTOR
ODA	OUTDOOR ANTICIPATOR
OFT	OUTDOOR FAN THERMOSTAT
ODS	OUTDOOR TEMPERATURE SENSOR
ODT	OUTDOOR THERMOSTAT
P-TRD	PRESSURE TRANSDUCER
SC	SWITCH OVER VALVE SOLENOID
SM	SYSTEM ON-OFF SWITCH
TDL	DISCHARGE LINE THERMOSTAT
TNS	TRANSFORMER
TDR	TIME DELAY RELAY (5 SEC DELAY ON)
TEMP	SENSOR, TEMPERATURE
Y2C	HIGH CAPACITY CONTROL RELAY



COLOR OF WIRE  
 BK/BL  
 COLOR OF MARKER

BK	BLACK	RD	RED	OR	ORANGE
BL	BLUE	WH	WHITE	GR	GREEN
BR	BROWN	YL	YELLOW	PR	PURPLE
PK	PINK				

CAUTION: NOT SUITABLE FOR USE ON SYSTEMS EXCEEDING 150V-TO-GROUND  
 ATTENTION: NE CONVIENT PAS AUX INSTALLATIONS DE PLUS DE 150 V A LA TERRE



**⚠ WARNING**

HAZARDOUS VOLTAGE!  
 DISCONNECT ALL ELECTRICAL POWER INCLUDING REMOTE DISCONNECTS BEFORE SERVICING.  
 Failure to disconnect power before servicing can cause severe personal injury or death.

**⚠ CAUTION**

USE COPPER CONDUCTORS ONLY!  
 UNIT TERMINALS ARE NOT DESIGNED TO ACCEPT OTHER TYPES OF CONDUCTOR  
 Failure to do so may cause damage to the equipment.

# Section 19. Pressure Curves

**COOLING PERFORMANCE CAN BE CHECKED WHEN THE OUTDOOR TEMP IS ABOVE 65 DEG F.**

TO CHECK COOLING PERFORMANCE, SELECT THE PROPER INDOOR CFM, ALLOW PRESSURES TO STABILIZE. MEASURE INDOOR WET BULB TEMPERATURE, OUTDOOR TEMPERATURE, DISCHARGE AND SUCTION PRESSURES. ON THE PLOTS LOCATE OUTDOOR TEMPERATURE (1); LOCATE INDOOR WET BULB (2); FIND INTERSECTION OF OD TEMP. & ID W.B. (3); READ DISCHARGE OR SUCTION PRESSURE IN LEFT COLUMN (4).

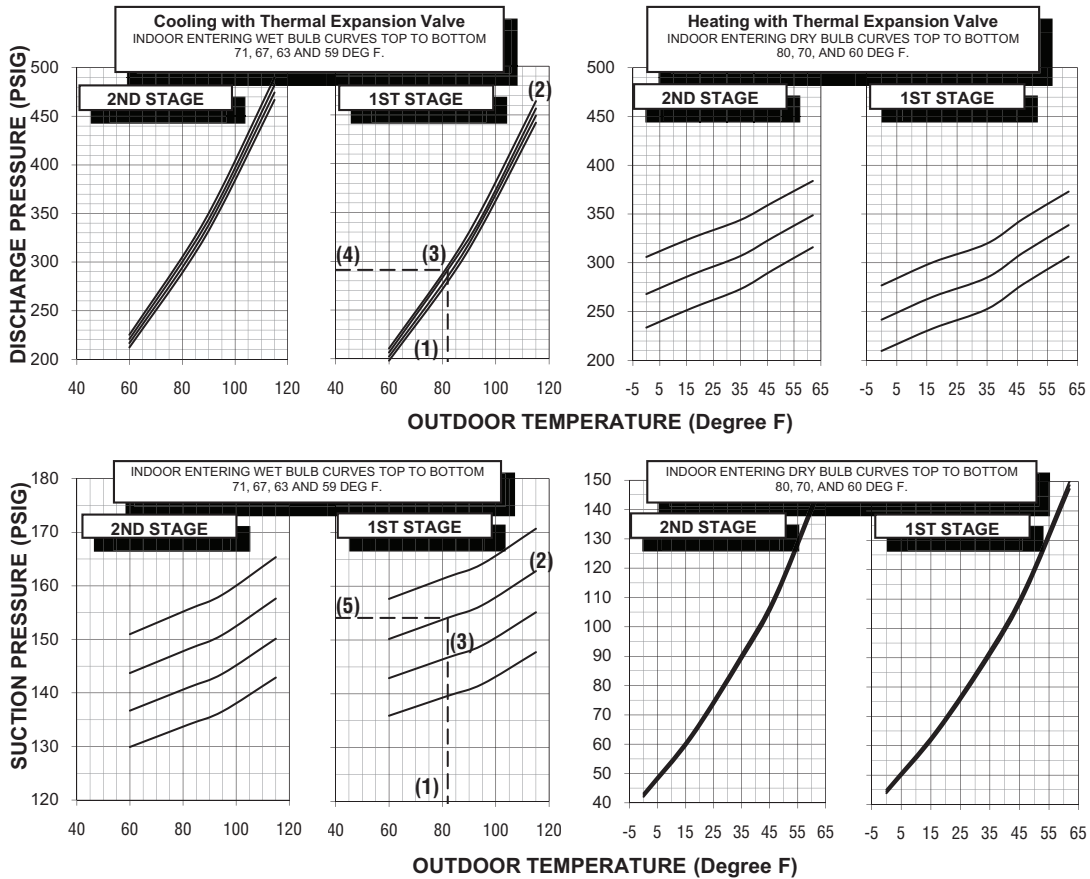
- EXAMPLE: (1) OUTDOOR TEMP. 82 F.  
 (2) INDOOR WET BULB 67 F.  
 (3) AT INTERSECTION  
 (4) DISCHARGE PRESSURE @ 740 CFM IS 291 PSIG.  
 (5) SUCTION PRESSURE @ 740 CFM IS 154 PSIG.

ACTUAL:  
 DISCHARGE PRESSURE SHOULD BE +/- 10 PSIG OF CHART  
 SUCTION PRESSURE SHOULD BE +/- 3 PSIG OF CHART

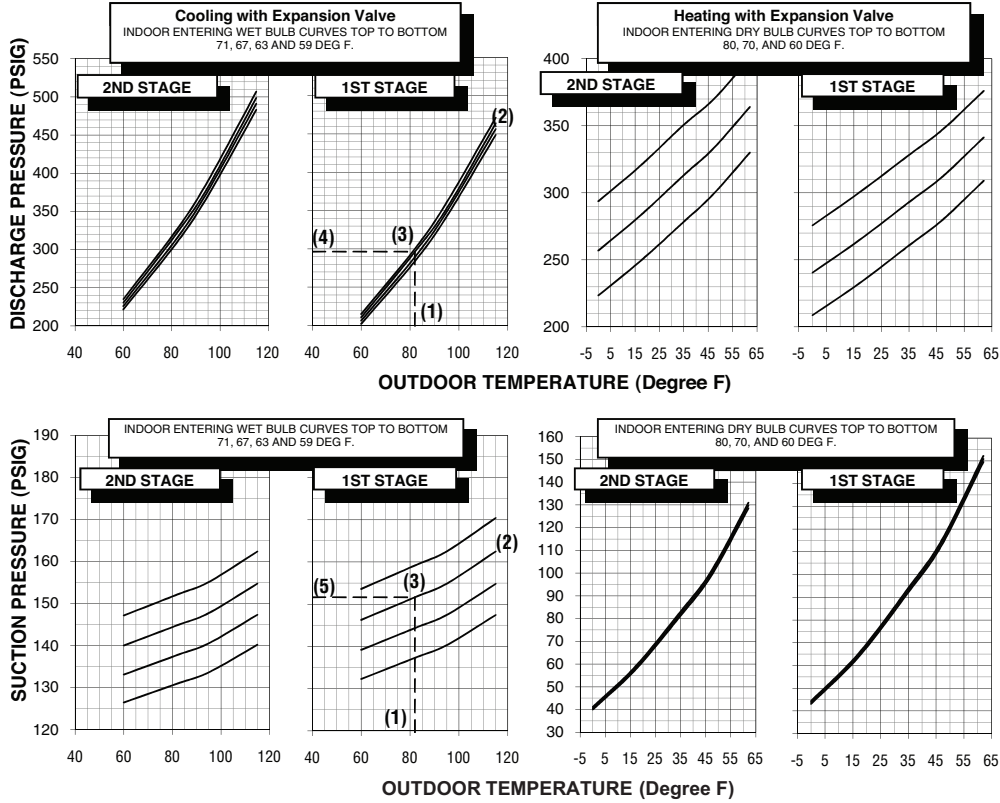
## PRESSURE CURVES FOR 4TWX7024E1

TAM7A0B30H21

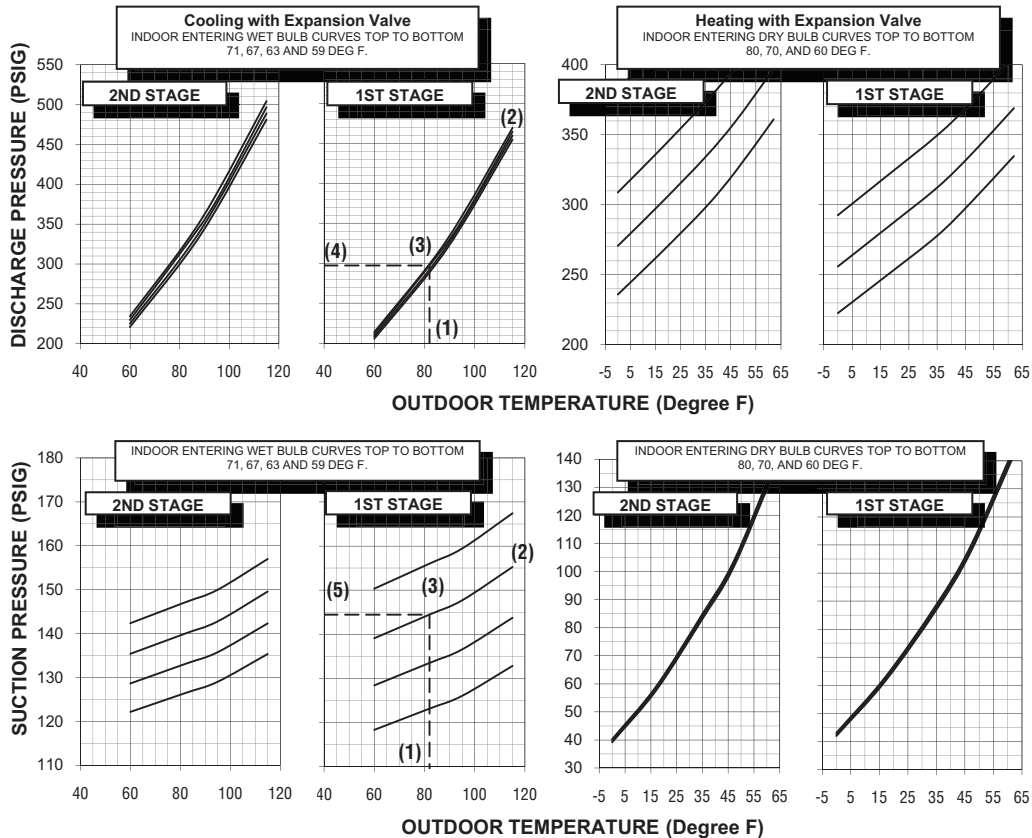
TAM7A0B30H21



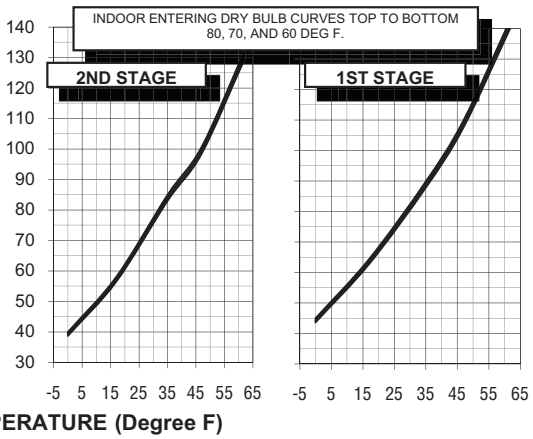
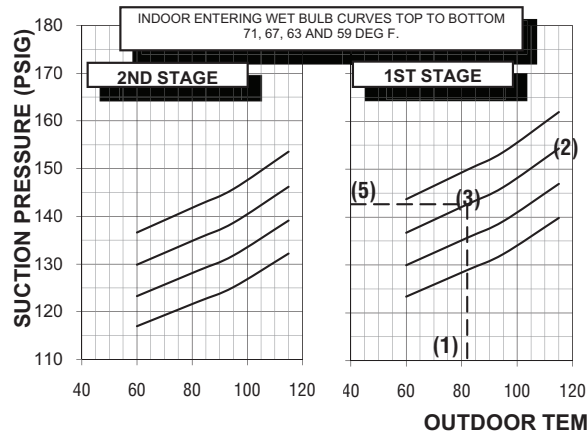
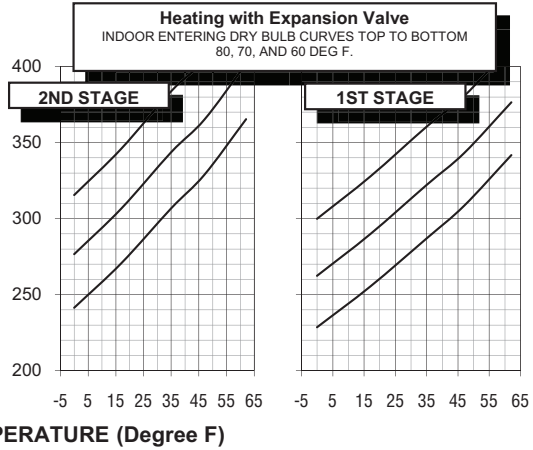
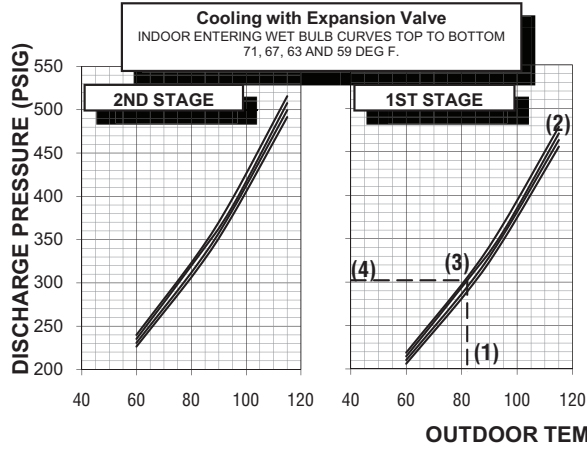
**PRESSURE CURVES FOR 4TWX7036E1**  
**TAM7A0C36H31 TAM7A0C36H31**



**PRESSURE CURVES FOR 4TWX7048E1**  
**TAM7A0C48H41 TAM7A0C48H41**

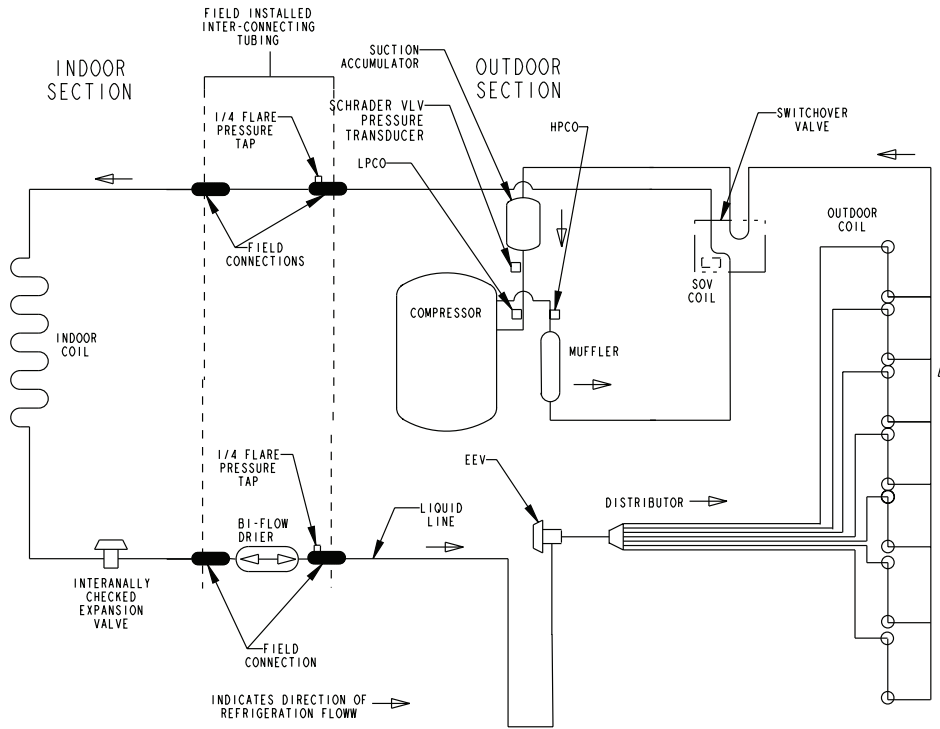


**PRESSURE CURVES FOR 4TWX7060E1  
TAM7B0C60H51**

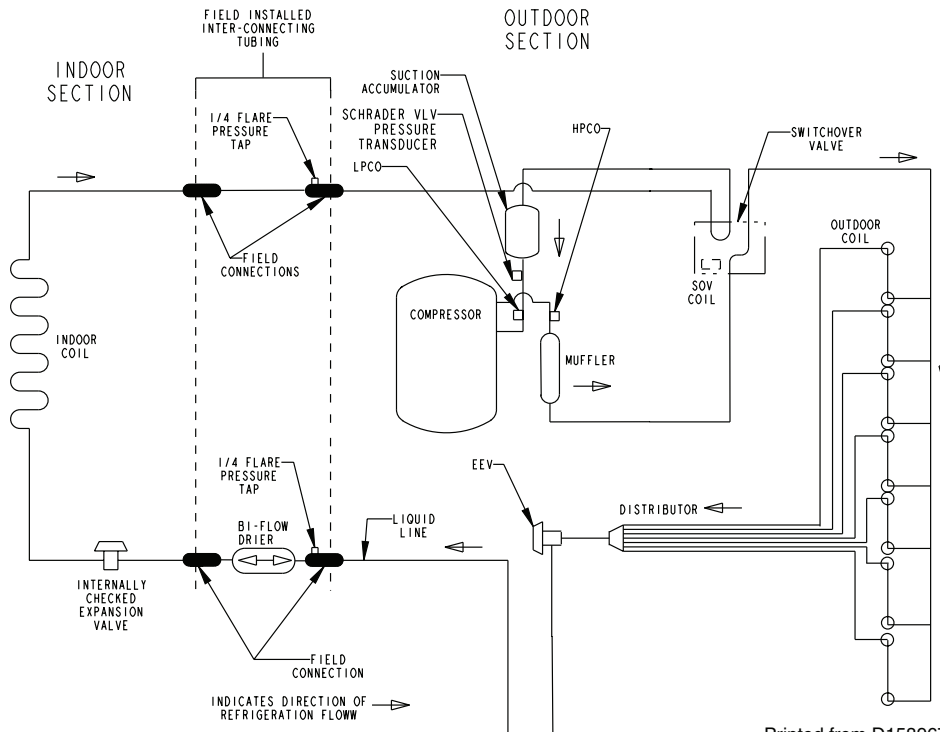


# Section 20. Refrigerant Circuit (only for reference)

## Heating Refrigeration Cycle



## Cooling Refrigeration Cycle



Printed from D158967

**NOTE:** 4TWX7036E unit does not have suction accumulator in its refrigeration circuit.





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18-BC109D1-1B-EN 28 Apr 2023  
Supersedes 18-BC109D1-1A-EN (June 2022)

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